



Quality Assurance Provisions

1. **Quality Management System:** Organization shall maintain a Quality Management System (latest revision ISO9001, AS9100 or other equivalent QMS approved by Fineline)
2. **Specifications:** Unless otherwise specified on purchase order all work must meet the requirements of IPC-6011 Class 3 (latest revision).
3. **Personnel:** All personnel performing work will have the required qualifications and competence; be aware of the importance and contribution of their work to the final product/service conformity and safety; importance of ethical behavior.
4. **Risk Prevention:** Organization will mitigate risk by having effective FOD prevention program; ESD controls and counterfeit parts prevention program. Only parts specified in drawings, Bill of Materials or elsewhere will be used unless alternate parts are approved by Fineline.
5. **Deviations:** Notify Fineline Circuits if any quality requirements can not be met, as stated in the purchase order or if any process changes are made (i.e. specification changes or later revisions, material substitution, etc.). Fineline must approve any deviations before any product is shipped.
6. **Changes:** Notify Fineline Circuits of any significant changes to the supplier processes, facility location, certifications, qualifications or external suppliers. Fineline must approve any changes.
7. **Right of Access:** Fineline, our customers and regulatory authorities have the right of access, at all levels of supply chain, to all areas involved in the order and all related records. This requirement shall be flowed down to any subcontractors.
8. **Subcontract:** Notify Fineline Circuits if any work (required by this purchasing agreement) must be subcontracted. Flow down all PO requirements to subcontractors, including any monitoring of key characteristics. Fineline may require survey and approval of subcontractor facility.
9. **QA Records:** Retain records related to this purchasing agreement for 10 years unless otherwise specified on the purchase order. Must get Fineline approval before destroying any records past retention period.
10. **Nonconformance:** Notify Fineline Circuits if nonconforming condition is found, or if suspect that nonconforming material was shipped. Fineline must approve before product is shipped.
11. **Deliverables:** All raw material suppliers must provide certificate of conformance. All special process suppliers must provide test results verifying conformance to all requirements.
12. **Performance:** Fineline monitors vendor performance for on-time-delivery and quality. We allow 5-days grace period unless otherwise specified, and no more than one defective shipment per year. If a vendor fails to meet the requirements, they will be notified to take corrective action.